

NEWS RELEASE

FOR IMMEDIATE RELEASE

January 21, 2020



Contact:

Diana L. Klink
(Office) 757.514.4104
(Mobile) 757.359.1845

Tim Kelley
(Office) 757.514.4103
(Mobile) 757.871.3039

SUFFOLK POLICE UTILIZE NEIGHBORS APP TO CONNECT WITH RESIDENTS

SUFFOLK, VA (January 21, 2020) The Suffolk Police Department continues to proactively seek out ways to utilize technology to help solve crimes. Police are aware that many Suffolk households have taken steps to install home security cameras in order to monitor their residences. As a result, residents sometimes have video footage that they are sharing with their community to identify individuals committing crimes in their area. One of the ways people share video footage, pictures, or information with their neighbors is through the Neighbors App by Ring. Suffolk Police can now share information through the app with users as well as have a way for users to share information with law enforcement.

Through the Neighbors App, Suffolk Police will be able to engage with communities by viewing and responding to crime and safety incidents, sharing real-time alerts to keep residents informed, and requesting assistance on active investigations. This is done by utilizing information shared publicly by users on the app. Suffolk Police will not have access to users' cameras or devices through Neighbors or Ring. Also, device locations are not provided to Suffolk Police without a user's express consent. Suffolk Police will see the same information on Neighbors as regular users and do not receive additional information about the post, the user posting, or commenting.

The Neighbors App by Ring is a free app designed to help community members connect and stay informed about what is going on around them – whether they own a Ring device or not. Smartphone users can join the conversation by downloading [Neighbors for IOS](#), [Neighbors for Android](#) and [Neighbors for FireOS](#).

###