

NEWS RELEASE

FOR IMMEDIATE RELEASE _____

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SUFFOLK PUBLIC WORKS BULK TRASH AND DEBRIS COLLECTION UPDATE

SUFFOLK, VA (August 11, 2020) As was announced last week, the Suffolk Department of Public Works Refuse Division is providing extra bulk waste or special collections to Suffolk residents following the impact of Tropical Storm Isaias and two related tornadoes in our City. Staff would like to note to residents that there has been an abundance of bulk waste left curbside following the storm and they are working to collect as soon as possible.

While staff appreciate that citizens have come to expect a certain level of service, they are running behind normal collection of bulk waste. Staff ask for residents to remain patient and provide time for them to address individual concerns.

Residents with questions should contact Public Works Refuse at (757) 514-7630, or via email at refuserequest@suffolkva.us. If anyone leaves a voicemail or sends an email, please include your name, address, and contact information for staff to review and respond.

As previously noted, bulk waste collected by the Department of Public Works between August 5th and August 19th will not count towards the maximum number of 12 collections per year. The bulk waste collection program allows residents to place one pile of up to 12 cubic yards curbside on any collection day. Bulk waste collection

refers to the removal of large, bulky items and other items that are too large to fit into the container to include: appliances, furniture, mattresses, yard waste, debris and boxes. All regulations regarding the disposal of prohibited materials are still in enforcement. It is not necessary to contact Public Works to schedule these collections.

Please place your items curbside no later than 7:00 a.m. on the day of collection. The bulk waste program is strictly limited to residential generated debris. Debris generated by contractors will not be collected.

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