

Passenger Guidelines, Safety and Courtesies

All Suffolk Transit buses are equipped with seat belts; we encourage passengers to utilize them while on the bus.

If no passenger is at the bus stop, the bus will not stop.

Passengers are advised to arrive at their stop at least five minutes prior to scheduled departure time.

Bus schedules do not permit waiting for passengers.

Loading assistance is provided to persons with disabilities.

The driver is required to remain on the bus at all other times.

No smoking, drinking, eating or food in open containers allowed.

Carry-on items (groceries, laundry, packages, etc.) are limited to what passengers can bring on and take off the bus by themselves as they get on or off the bus.

Excessive items are not allowed; no assistance will be provided, and the bus will not wait at stops.

Suffolk Transit buses are Americans with Disabilities Act (ADA) accessible, and equipped with the latest wheelchair lifts and securement systems. Each bus can carry no more than 2 wheelchair passengers at a time due to the number of securement spaces available.

Follow the driver's instructions at all times.

For your own safety, do not cross the street in front of the bus or step out suddenly in front of the bus.

Please be sure to wait until the bus is completely stopped before you attempt to stand up from your seat to exit the bus.

No animals except service animals will be permitted on any bus.

Drivers reserve the right to refuse service to anyone not observing regulations, or to those whose behavior is hazardous to passengers or vehicular safety.

Passenger Courtesies for Suffolk Transit Buses

When using cell phones, please be considerate - speak quietly when conversing with other passengers or when using a cell phone

Smoking and profanity is prohibited

No eating, drinking or food in open containers

Headphones are encouraged for portable music and gaming devices

Passengers must keep their heads, arms, and legs inside the vehicle at all times.

Passengers must refrain from displaying rude or abusive behavior.

Shirts and shoes are required at all times.