

CITY OF SUFFOLK, VIRGINIA
NEWCOMERS GUIDE

Welcome to Suffolk! As a new resident, you may have some questions about the City and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Suffolk. If you would like additional information about visiting or relocating to the City of Suffolk, please feel free to stop by our Visitor Center at 524 N. Main Street or give us a call at 757-514-4130 / 866-SEE-SUFK (toll free).

UTILITIES

Electricity

Dominion Virginia Power
(888) 667-3000
www.dom.com

Community Electric Cooperative
(757) 242-6181
www.comelec.coop

Natural Gas

Virginia Natural Gas
(866) 229-3578
www.vanaturalgas.com

Columbia Gas of Virginia
(800) 543-8911
www.columbiagasva.com

Telephone

Verizon
(757) 954-6222
(800) 483-4400
www.verizon.com

Water/Sewer

City of Suffolk
Department of Public Utilities
(757) 514-7000
www.suffolk.va.us/pub_util/cust_svc.html

Wastewater Treatment

Hampton Roads Sanitation District
(757) 460-2261
www.hrsd.state.va.us

Trash Collection

City of Suffolk
Department of Public Works Refuse Collection
(757) 514-7630
www.suffolk.va.us/pub_wks/refuse.html

Solid Waste Disposal

Southeastern Virginia Public Service Authority (SPSA)
(757) 420-4700
www.spsa.com

CONSUMER & SUPPORT SERVICES

Newspapers

Suffolk News Herald
(757) 539-3437
www.suffolknews herald.com

Daily Press
(757) 247-4800
www.dailypress.com

The Virginian-Pilot
(757) 446-2000
www.pilotonline.com

Cable

Charter Communications
(888) 438-2427
www.charter.com

Schools

Suffolk School Board
100 North Main Street
(757) 925-6750
www.spsk12.va.us

Postal Service

Post Office (Main Station)
445 North Main Street
(800) ASK-USPS
www.usps.com

Library

Morgan Memorial (Main Branch)
(757) 514-7323

North Suffolk Library
(757) 514-7150
www.suffolk.lib.va.us

Transportation

HRT
(757) 222-6100
www.hrtransit.org

VDOT

(800) 367-ROAD
www.virginiadot.org

Voting

City of Suffolk Voter Registrar
440 Market Street, First Floor
(757) 514-7750
www.suffolk.va.us/registrar

Health Care

Sentara Obici Hospital
2800 North Main Street
(757) 934-4000
www.obici.com

City of Suffolk Health Department
135 Hall Avenue
(757) 514-4700
www.suffolk.va.us/health-dept/index.html

More...

Social Security Administration
502 Hill Point Road
(866) 835-7769
www.ssa.gov

City of Suffolk Department of Social Services
135 Hall Avenue
(757) 514-7450
www.dss.state.va.us

Division of Motor Vehicles
268 Holladay Street
(804) 497-7100
www.dmv.state.va.us



TAXES / LICENSES

State Income Tax

The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your completed Federal Income Tax form and your W-2 in order to receive assistance. State Income taxes are due by May 1.

(757) 514-4260 / www.suffolk.va.us/comrev/sit.html

Real Estate Tax

The Real Estate Tax Assessor assesses all property in the City. Re-assessment notices are mailed to property owners in April. Real Estate taxes are due in two installments: the first half due December 5 and the second half due June 5.

(757) 514-4275 / www.suffolk.va.us/trsr/re.html

Personal Property Tax

The Commissioner of the Revenue's Office assesses all Personal Property tax based upon the portion of the year the property was located in Suffolk. The City Treasurer mails personal property bills in October and they are due December 5th.

- *Commissioner of the Revenue's Office:* (757) 514-4260 / www.suffolk.va.us/comrev/ppt.html
- *Treasurer's Office:* (757) 514-4275 / www.suffolk.va.us/trsr/pp.html

Animal Registration / Dog License

All dogs six months and older must be registered with the City Treasurer. Dog Licenses are due by March 1st of each year.

(757) 514-4275 / www.suffolk.va.us/trsr/dogs.html or www.suffolk.va.us/anml_ctrl/reg.html

EDUCATION



Suffolk Public Schools

The Mission of Suffolk Public Schools is....
To partner with the community we serve;
To provide an effective educational experience;
To prepare every student to find success in our complex society.
(757) 925-6750 / www.spsk12.net

Private Schools

First Baptist Christian School
237 North Main Street
Suffolk, VA 23434
(757) 539-4152
www.fbcsuffolk.org

Nansemond-Suffolk Academy
3373 Pruden Boulevard
Suffolk, VA 23434
(757) 539-8789
www.nsacademy.org

CHECK US OUT ON THE WEB!

www.suffolk.va.us

Employment Opportunities

www.suffolk.va.us (click on employment link)

Parks & Recreation

www.suffolk.va.us/parks

Your Community Pages

www.suffolk.va.us/community

Tourism

www.suffolk-fun.com

Economic Development

www.yessuffolk.com

WHO DO I CALL IF.....

I need to change my voter registration and/or find my local polling precinct?

Voter Registrar @ (757) 514-7750

I want to complain about a traffic light?

Public Works Traffic Engineering
@ (757) 514-7603

I need a special garbage pickup?

Public Works Refuse Department
@ (757) 514-7630

My neighbor's dog just won't stop barking?

Animal Control @ (757) 514-7855

I want to report a pothole or clogged storm drains?

Public Works Roadways Division @ (757) 514-7600

I need to contact the police for a non-emergency?

Police Department @ (757) 923-2350

I need to contact the fire department for a non-emergency?

Fire & Rescue @ (757) 514-4550 or Fire Marshall @ (757) 514-4358

I need information about building permits and/or inspections?

Department of Planning and Community Development @ (757) 514-4150

**IN CASES OF EMERGENCY,
ALWAYS CALL:**

- **Police: 911**
- **Fire & Rescue: 911**
- **Emergency Management Services: 514-4536**
- **Animal Control: 514-7855**
- **Public Utilities: 514-7000**

SUFFOLK CITY GOVERNMENT

CITY COUNCIL

P.O. Box 1858 • Suffolk, VA 23439
(757) 514-4012 / Council@suffolkva.us

Linda T. Johnson, Mayor

Charles F. Brown, Vice Mayor
Cypress Borough

Robert Barclay, IV
Sleepy Hole Borough

Leroy Bennett
Nansemond Borough

Michael D. Duman
Chuckatuck Borough

Jeffrey L. Gardy
Holy Neck Borough

Curtis R. Milteer, Sr.
Whaleyville Borough

Charles D. Parr, Sr.
Suffolk Borough

CITY MANAGER

Selena Cuffee Glenn
P.O. Box 1858
Suffolk, VA 23434
(757) 514-4012

FOIA OFFICE

441 Market Street,
Suite 205
Suffolk, VA 23434
(757) 514-4104

Suffolk
VIRGINIA

It's a good time to be in Suffolk