

Regional Office
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www.spsa.com

March 10, 2010

Dear Resident of the Nansemond Parkway Area of Suffolk,

As the Executive Director of the Southeastern Public Service Authority (SPSA), I wanted to personally make you aware of our efforts to investigate and remediate an odor problem along Nansemond Parkway in Suffolk that could be emanating from the Regional Landfill that SPSA operates. The odor issue has been an agenda item at various Suffolk City Council meetings, staff meetings and a community meeting at Nansemond River High School. It has been a topic on several SPSA Board agendas as well including the SPSA Board meeting held this past Monday. At this meeting, the Board authorized SPSA staff to contract with an environmental consultant, SCS Engineers, to perform an in-depth air quality study to identify the specific sources of the odors and to develop a plan of action to mitigate odors that may be coming from the landfill.

The SCS study will include collecting air samples from the landfill itself and areas surrounding the facility and in the neighborhoods along Nansemond Parkway for field and laboratory analysis. It will also include computer modeling of local air dispersion patterns and interviews with Suffolk residents who reported the odors and SPSA personnel who operate the landfill. SCS will prepare a report of its findings and is scheduled to present it to the SPSA Board at the Board's April or May meeting of this year. Gathering this data and information is crucial to developing and implementing an effective corrective action plan. You will see SCS and SPSA personnel in the neighborhoods over the next several weeks during the early mornings (5 a.m. to 9 a.m.), day and early evenings (7 p.m. to 11 p.m.). A door hanger will be placed at the residence where a complaint call originated. These persons will have the appropriate identification. SPSA personnel will be driving SPSA vehicles. We would ask that you cooperate with these individuals so they can, in turn, help you.

We are also working on a more immediate remedy to the Cell VI workforce odor problem that includes covering incoming wastes more frequently than is required by regulation and installing a temporary gas collection system to flare (burn) the gases from Cell VI, the active landfill cell. A permanent gas collection system will also be installed by SPSA's landfill gas contractor in the near future. The collection system will serve the cell which is currently being used. This will occur well in advance of the regulatory deadline to have a gas collection system in place.

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SPSA

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Please be assured that SPSA takes the odor issue seriously and we are working diligently to identify the source(s) and will address those items which are determined to be associated with the SPSA landfill. We are committed to keeping you informed of our findings and also to being available to hear your concerns.

If you notice an objectionable odor near your home please contact SPSA at (757) 417-5251 to report the date, time and location where the smell is observed.

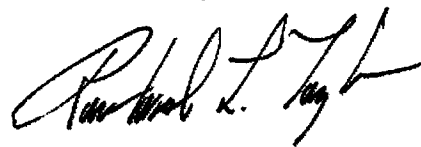
SPSA and SCS Engineers will promptly respond to these identified areas and SCS personnel will take odor readings and/or collect air samples for analysis.

Also, please visit the SPSA web site at www.spsa.com to provide us with information that may assist us in addressing the issues at hand. The web site will also have the latest and most up-to-date information relating to what SPSA is doing to address odor problems that may be coming from the landfill.

SPSA has served the City of Suffolk and southeastern Virginia for more than thirty years and we value the trust and support of the communities we serve. Disposing of waste is our mission, but doing so in an environmentally sound manner will always be our expectation and goal. Working together we will be able to address this issue. Thank you for your help and understanding.

With kindest regards, I am

Sincerely,



Rowland L. Taylor
Executive Director

cc: SPSA Board of Directors
Ms. Selena Cuffee-Glenn, Suffolk City Manager