

NEWS RELEASE

FOR IMMEDIATE RELEASE

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Chief of Staff Named

City Manager Selena Cuffee-Glenn announced today the appointment of Sherry C. Hunt as the Chief of Staff for the City of Suffolk effective July 16, 2008. The Chief of Staff position was approved in the FY 2008 - 2009 Budget. The position is a reclassification and includes the responsibilities of two previous positions, Assistant City Manager - Administrative Services and Intergovernmental Affairs.

The duties of the Chief of Staff are unique in that a primary focus of the position will be promoting and evaluating efficiency, accountability, and responsiveness within City departments and services. Just a few of the position's responsibilities include managing the Health and Human Services portfolio, developing and coordinating the docket and agenda review, formulating policy for the centralization of complaints and complaint resolution, and coordinating intergovernmental affairs and government relations activities with federal, state legislators and agencies, and regional officials. In addition, the position will have oversight of the public library system and serve as the liaison between the City of Suffolk and the Health Department.

For the past 22 years, Ms. Hunt has worked for Verizon which includes six years in capital budgeting and inventory management, five years in financial planning, and three years in Supply Chain Management field operations. Ms. Hunt has served Verizon in a variety of roles and her career has encompassed a revolution in communications, financial management, and information technology. While at Verizon, Ms. Hunt was responsible for growing DSL sales by more than one million lines in 2006 while reducing overall complaints by 36 percent. She was successful at eliminating \$66 million in annual spending to third party suppliers, generating a net cash savings of \$27 million, streamlining processes and reducing inventory cost by 60 percent. Ms. Hunt was also responsible for the re-engineering of work processes and generated increases in annual revenues of \$3 million.

For the past several years, she has been the Manager of Broadband Customer Advocacy and it was her task to integrate a new and growing consumer population into Verizon's enterprise mission. To that end she created the

Broadband Customer Support unit within the existing Customer Advocacy organization. By aligning staff and similar functions into a single, synergistically defined and operationally focused unit, she was able to enhance customer satisfaction and attract and retain customers without adding headcount to the Customer Advocacy group.

Ms. Hunt has devoted her career to combining strategic vision with strong leadership and effective execution. She is excited about bringing these attributes to the City of Suffolk.

She has a Bachelor of Science degree in Commerce from the McIntire School of Commerce at the University of Virginia, a Masters Certificate in Project Management from George Washington University and has completed graduate coursework within the Executive MBA program at the University of Richmond.

Ms. Hunt and her husband Toney have three children; Michael, age 24, Jasmine, age 16, and Morgan, age 11. They live in the Great Bridge area of Chesapeake.

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