

NEWS RELEASE

FOR IMMEDIATE RELEASE

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TASTE AND ODOR NOTICED

SUFFOLK, VA (August 2, 2011) Suffolk Department of Public Utilities advises that customers served by the G. Robert House, Jr. Water Treatment Plant may have noticed a recent variation in the taste or odor of their tap water. This temporary condition is an infrequent result of the recent high temperatures creating an increase of algae growth within surface water sources.

Customers who may have noticed an earthy taste or odor in their tap water should not be alarmed. **The issue is aesthetic in nature and is not a health issue.** Corrective measures were implemented at the surface water sources and within the treatment process resulting in taste and odor parameters returning to normal at the water plant. It is anticipated that customers throughout the City's water distribution system will see the taste and odor of their water return to normal parameters within the few several days.

The primary areas affected include customers that are serviced by the City's G. Robert House, Jr. Water Treatment facility which includes Godwin Blvd. from Chuckatuck to Rt. 58 eastward and Rt. 58 north to Harbourview.

Despite the fluctuations in the taste and smell of the water, Suffolk's tap water continues to meet all regulatory standards, and it is stressed that the City of Suffolk's Water is safe to drink.

Should you have any concerns, you may contact the Department of Public Utilities Water Quality Laboratory at 514-7040.

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