

## **NEWS RELEASE**

**FOR IMMEDIATE RELEASE**

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# **Suffolk**

VIRGINIA

*It's a good time to be in Suffolk*

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## **SUFFOLK DISPATCHER WINS REGIONAL AWARD**

SUFFOLK, Virginia (June 13, 2011) Suffolk Emergency Communications Operator Lartara “Sue Sue” Frazier is the proud recipient of the 2011 Regional “Outstanding Public Safety Telecommunicator” Award. Each year the Tidewater Emergency Medical Services (TEMS) Council honors those who have worked tirelessly for their communities by recognizing those exceptional people who go above and beyond what is expected in the performance of their duties. The winners were nominated by their peers and were awarded for their accomplishments during an EMS awards program held May 21, 2011 at the Virginia Zoological Park in Norfolk. All regional award recipients will be forwarded as nominees for the 2011 Governor’s EMS Awards, which will be presented in November during the annual Virginia EMS symposium.

Dispatcher Frazier was recognized for her handling of an emergency call received on New Year’s Day. We were only four hours into the New Year when she received a call from a panic-stricken husband who was driving his expectant wife to the hospital to deliver their fourth child. Evidently anxious to meet her parents, the baby girl wouldn’t wait until they arrived at Sentara Obici Hospital, and instead was delivered by her father in the front seat of his Dodge pick-up. Through the calm coaching of ECO Frazier, the anxious father was guided step-by-step through the entire delivery process while they waited for personnel from Suffolk Fire & Rescue to arrive, even using his own shoelace to tie off the umbilical cord. It wasn’t until weeks later that Frazier’s Supervisor even knew

about this “special delivery”, as she “just considered it a part of her regular duties”.

Upon hearing of ECO Frazier’s award, Suffolk Police Chief Thomas Bennett advised, “It is a great testament of ECO Frazier’s professionalism and commitment to be recognized for her actions with this regional award. Her selfless service often is overlooked due to her quiet nature which always allows her to remain calm in emergency and stressful situations.”

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